

Decision Report – Key decision

14th December 2016

Award contracts for ReAble Somerset - care and support services for reablement Somerset

Cabinet Member(s): Cllr William Wallace – Cabinet Member for Adults and Health Division and Local Member(s): All

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| | Seen by: | Name | Date |
|--------------------------------|---|-------------------------|-------------|
| | County Solicitor | Honor Clarke | 16/11/16 |
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| | Senior Manager | Stephen Chandler | 18/11/16 |
| | Local Member(s) | All | 18/11/16 |
| | Cabinet Member | Cllr William Wallace | 18/11/16 |
| | Opposition Spokesperson | Cllr Jane Lock | 21/11/16 |
| | Relevant Scrutiny Chairman | Cllr Hazel Prior-Sankey | 16/11/16 |
| Forward Plan Reference: | FP/16/09/16 | | |
| Summary: | <p>The report requests approval to award the ReAble Somerset contract for reablement care and support services from 27th March 2017 which has been tendered in accordance with Contract Standing Orders and the Public Contract Regulations 2006. The contract opportunity advertised was 3 year and, subject to future decisions, the opportunity to agree two further periods of up to 12 months; resulting in a potential 5 year contract in total starting on 27 March 2017.</p> <p>Provider A has been selected as the preferred bidder for Lots 1 and 2 following their performance in the evaluation process. The report highlights the implications and risks of this decision. Details of the tendering process follows and the identity of the successful organisation can be found in the confidential Tender Evaluation Report attached as Appendix A.</p> | | |
| Recommendations: | Following consideration of the confidential appendix and the equalities impact assessment, it is recommended that Cabinet: | | |

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| | <ol style="list-style-type: none"> 1. Endorses the procurement process and approves the selection of the service provider A (as set out in Appendix A) to be awarded a three year contract to deliver the ReAble Somerset service across Somerset (Lots 1 and 2). 2. Agrees that Appendix A be treated as exempt information, and treated in confidence, as the case for the public interest in maintaining the exemption outweighs the public interest in disclosing that information. 3. Subject to the approval of recommendation 2 above, agree to exclude the press and public from the meeting where there is any discussion at the meeting regarding exempt or confidential information (appendix A) : <p>Exclusion of the Press and Public To consider passing a resolution under Regulation 4 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 to exclude the press and public from the meeting on the basis that if they were present during the business to be transacted there would be a likelihood of disclosure of exempt information, within the meaning of Schedule 12A to the Local Government Act 1972:</p> <p>Reason: Information relating to the financial or business affairs of any particular person (including the authority holding that information).</p> |
| <p>Reasons for Recommendations:</p> | <p>To approve the procurement and selection of provider A to deliver reablement services for people who meet the Care Act eligibility criteria for reabling. This service has previously been an addition to the block contracted homecare service.</p> <p>The proposed approval follows the Non Key decision to go ahead to tender for the Care and Support at Home Services taken by the Cabinet Member for Adult Social Care on the 21st December 2015.</p> <p>The service will support people coming out of hospital to aid a timely or early discharge, or support people at high risk of being admitted or re-admitted to hospital who can be safely supported at home and in so doing prevent an avoidable hospital admission.</p> |
| <p>Links to Priorities and Impact on Service Plans:</p> | <p><u>County Plan Priorities and Targets:</u></p> <p>Somerset is a safer and healthier place where:</p> |

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| | <ul style="list-style-type: none"> • Our most vulnerable people have the care they need and the choices they want. <ul style="list-style-type: none"> ○ Help vulnerable and elderly people stay in their own homes for longer. <p>Somerset is a place where people have the good quality services they need by:</p> <ul style="list-style-type: none"> • Giving residents a voice and acting on what they say. <p><u>Adult Social Care Commissioning Intentions 2015/16 – 2016/17</u></p> <ul style="list-style-type: none"> • Key Activity 1: Providing high quality reablement services for care and support for people at home. <p><u>Social Value Policy</u></p> <p>Commissioning and procurement practices and underlying principles of:</p> <ul style="list-style-type: none"> • Sustainable Procurement. • Taking a value for money approach, rather than lowest cost, when assessing contracts. • Considering the most appropriate form of consultation, accounting for requirements of people and organisations being consulted, size of procurement, and likely impact of procurement. Including consulting supply markets, as appropriate, before formal procurement to develop robust and intelligent specifications |
| <p>Consultations undertaken:</p> | <p>As part of the tender for Care and Support at Home a number of Market Engagement events have taken place during 2015 and 2016 to help design and consult on a new model for care at home in Somerset. A Project Board guided the exercise, and members participated in discussions about the formulation of the commissioning proposals. It was agreed for the reablement service which is currently part of the wider homecare service to be tendered as a separate service, and a new model of a reablement service designed. The ethos of the service is to help people regain life skills that they have temporarily lost, or where there has been a gradual deterioration or they are at risk of losing their ability, and to help people be as independent as possible. The service is short term with a focus on continuous review and settling. As well as to develop one Support and Care Plan that ensures any services are coordinated, and as a result reduce dependency on statutory services where possible. .</p> <p>A pre-tender launch concluded the Market Engagement process July 2016.</p> |
| <p>Financial</p> | <p>The contracts for Reablement care and support services total</p> |

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| Implications: | £3.8 million per annum. There are no specific savings are attached to this service model. However, over time we anticipate the demand for longer term home care services to reduce where successful reablement has been achieved. This may mean we see an increase in the use of reablement services which will be supported by the reduced demand in longer term services. | | | | |
| Legal Implications: | <p>A competitive OJEU tendering process was undertaken from July 2016.</p> <p>The commissioning method followed a new light-touch set of procurement rules. There is no requirement to use the full EU procurement procedures. This gives commissioners more flexibility for the procurement although general principles of procurement law were still applied.</p> <p>The proposal supports a model that can contribute towards the improvement of an individual's wellbeing. The model therefore meets our statutory duties under the Care Act 2014.</p> <p>Contracts will include robust break clauses enabling rapid termination in the event of inadequate delivery.</p> <p>Appendix A to this report contains commercially sensitive information relating to the contract and the Council's financial and business affairs. Officers recommend that this is treated as exempt information. "Exempt information" is defined by Section 100 of the Local Government Act 1972, by Schedule 12A to that Act.</p> | | | | |
| HR Implications: | There are no HR implications for SCC employees, but there may be implications for employees currently employed in the delivery of reablement care and support services by current strategic homecare providers - these contracts come to an end on the 26 th March 2017. TUPE implications may apply. | | | | |
| Risk Implications: | <p>There are risk implications in relation to ensuring sufficient continuity of existing reablement services after March 2017, including continuity of care and support for existing users of the service. A sufficient supply of reablement important to SCC's wider commissioning strategy for both Delayed Transfers of Care (DTC) and long term care.</p> <p>A Per-tender event was undertaken in July 2015 to gauge interest and to give potential providers sufficient lead in time.</p> | | | | |
| | Likelihood | 5 | Impact | 5 | Risk Score 25 |
| Other Implications (including due regard implications): | There are no specific equalities or wider social impact considerations as the re-commissioning of the integrated care and support service will build on and take into account existing arrangements. | | | | |
| Scrutiny comments | | | | | |

/ recommendation
(if any):

Not applicable.

1. Background

1.1. This service is for people who meet the Care Act eligibility criteria for reablement.

1.1. Reablement care describes short term support that aims to help an individual live independently at home for as long as possible.

1.2. People can gain from this type of service, as many of them will benefit from:

- avoiding an unnecessary hospital admission
- services to help them recover further and re-build confidence after an illness or when ready to leave hospital
- the opportunity for further recovery before making a decision about long term care needs.

1.3 Reablement care is characterised by NHS and/or social care staff identifying what a person can do, what is causing difficulty and their potential to recover further if they are offered specific therapy and support over a short period, usually six weeks but up to a maximum of six weeks. If a person qualifies for this type of support, specific goals will be agreed and a care plan developed for intermediate care.

1.4 Adults must meet the criteria detailed below to be eligible for this service:

- 18 years of age or over;
- Living within the geographical area within Somerset County boundaries. People who are ordinarily resident outside of Somerset will not be eligible even if they are registered with a Somerset based General Practitioner (this does not include emergency care for people visiting in Somerset);

1.5 Additionally, one or more of the following criteria must be met:

- People with the potential to benefit from an active reablement intervention programme (not a simple equipment request only), who must be stable and safe to be at home between visits.
- People who are medically well to be discharged from any hospital and need intervention to maintain or regain their independence.
- People who can be helped to avoid hospital admission.
- People who can be helped short-term, to prevent or reduce the need for long-term home care support
- People whose existing long-term current home care packages could be reduced following a reablement intervention.
- People who require a time critical response to prevent an unnecessary hospital admission, where support can be given at short notice.
- For people who, by providing the right level of support will help them to regain/improve their independence

- 1.6 The key feature of the service is person centred co-ordination and on-going review (throughout the duration of the service). There may also be a requirement for the service to deliver some short term care and support as well as involving other services from the voluntary and community sector.
- 1.7 The service will support people coming out of hospital to aid a timely or early discharge, or support people at high risk of being admitted or re-admitted to hospital who can be safely supported at home and in so doing prevent an avoidable hospital admission. It also includes provision to support the Early Supported Discharge Team (ESD) for stroke patients.
- 1.8 The service is funded by the Service Purchaser (Somerset County Council) for a single package of support which may be required for up to 6 weeks.
- 1.9 There are currently 7 strategic homecare providers providing a reablement service in Somerset with SCC commissioning care and support to approximately 300 people a week:
- Average hours per user per week over 6 weeks: 6 hours per week
 - Average new referral's per week: 70
 - Total people in the service over the year: 3,600

- 1.10 The existing contracts for care and support for both homecare and reablement expire during March 2017.

2 Options considered and reasons for rejecting them

- 2.6 Withdrawing all funding and not re-commissioning the service would significantly undermine the Council's early help and prevention agenda. This option would create a significant risk to service delivery and service budgets, in particular social care, in the form of increased demand and greater intensity of presenting needs in the near future. It would also have an immediate and very significant negative impact on the exiting service users, their families and carers as well as on the current service providers.
- 2.7 The option of continuing with a combined homecare and reablement was considered, however, they are separate services with a different delivery requirement and specification.
- 2.8 Re-commissioning a specialist reablement care and support service through a competitive process has been preferred as this clearly defines the service with a clear pathway for both provider and recipient.

3 Background Papers

- 3.6 Approval to go ahead to tender for the Care and Support at Home Services for Adults in Somerset. Agreed by the Cabinet Member for Adult Social Care on December 21st 2015.

